

# Prescriber registration form



First Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Clinic Name: \_\_\_\_\_

Clinic Address: \_\_\_\_\_

Postcode: \_\_\_\_\_ Reg No: \_\_\_\_\_

Opening Times: \_\_\_\_\_

Phone No: \_\_\_\_\_ Email: \_\_\_\_\_

Area of Practice/Speciality: \_\_\_\_\_

Please include my details in the Find a Doctor section of your website

I undertake to inform my patients of the terms and conditions of PCCA

I am on the specialist register and prescribe medicinal cannabis

Sample Signature:

Date: \_\_\_\_\_

## Internal use only

Orderwise created: \_\_\_\_\_ PMR created: \_\_\_\_\_

Customer/Patient ID no: \_\_\_\_\_ Staff initials: \_\_\_\_\_

# PCCA Limited General Terms and Conditions of Sale for Goods and Services

## 1. Interpretation

1.1. In these Conditions:

**Associated Company:** any company which is, in relation to another company, its holding company or its subsidiary or a subsidiary of its holding company in accordance with sections 1159 and Schedule 6 of the Companies Act 2006.

**Business Day:** a day (other than a Saturday, Sunday or a public holiday) when banks in London are open for business.

**Conditions:** these terms and conditions as amended from time to time in accordance with clause 15.8.

**Contract:** the contract between the Supplier and the Customer for the supply of Goods and/or Services in accordance with these Conditions.

**Controlled Drugs:** means controlled drugs as specified in the Misuse of Drugs Act 1971 and its associated regulations.

**Customer:** the person or firm who purchases the Goods and/or Services from the Supplier.

**Deliverables:** the deliverables set out in the Order.

**Delivery Location:** has the meaning set out in clause 4.2.

**Force Majeure Event:** has the meaning given to it in clause 15.1.

**Goods:** the goods (or any part of them) set out in the Order.

**Goods Specification:** any specification for the Goods, including any relevant plans or drawings, as may be set out in the Order or otherwise.

**Intellectual Property Rights:** all patents, rights to inventions, utility models, copyright and related rights, trade marks, service marks, trade, business and domain names, rights in trade dress or get-up, rights in goodwill or to sue for passing off, unfair competition rights, rights in designs, rights in computer software, database right, topography rights, moral rights, rights in confidential information (including know-how and trade secrets) and any other intellectual property rights, in each case whether registered or unregistered and including all applications for and renewals or extensions of such rights, and all similar or equivalent rights or forms of protection in any part of the world.

**Order:** the Customer's order for the supply of Goods and/or Services, as set out in the Customer's purchase order form, or the Customer's written acceptance of the Supplier's quotation, as the case may be.

**Services:** the services, including the Deliverables, supplied by the Supplier to the Customer as set out in the Service Specification.

**Service Specification:** the description or specification for the Services agreed in writing between the parties or as set out in the Order.

**Start Date:** has the meaning set out in clause 2.2.

**Supplier:** PCCA Limited registered in England and Wales with company number 03770732 or any of its Associated Companies.

1.2. In these Conditions, the following rules apply:

1.2.1. a person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality); 1.2.2. a reference to a party includes its personal representatives, successors or permitted assigns; 1.2.3. a reference to a statute or statutory

provision is a reference to such statute or statutory provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted;

1.2.4. any phrase introduced by the terms including, include, in particular or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms; and

1.2.5. a reference to writing or written includes faxes and e-mails.

## 2. Basis of the Contract

2.1. The Order constitutes an offer by the Customer to purchase Goods and/or Services in accordance with these Conditions.

2.2. The Order shall only be deemed to be accepted when the Supplier issues written acceptance of the Order or takes any act consistent with fulfilling the Order, at which point and on which date the Contract shall come into existence (the "Start Date").

2.3. The Contract constitutes the entire agreement between the parties. The Customer acknowledges that it has not relied on any statement, promise or representation made or given by or on behalf of the Supplier which is not set out in the Contract.

2.4. Any samples, drawings, descriptive matter or advertising issued by the Supplier and any descriptions of the Goods or illustrations or descriptions of the Services contained in the Supplier's catalogues or brochures are issued or published for the sole purpose of giving an approximate idea of the Services and/or Goods described in them. They shall not form part of the Contract or have any contractual force.

2.5. These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.

2.6. Any quotation given by the Supplier shall not constitute an offer, and is only valid for the period stated on the quotation or where not stated, it shall be deemed to expire at the end of the calendar month in which it was issued.

2.7. All of these Conditions shall apply to the supply of both Goods and Services except where application to one or the other is specified.

## 3. Goods

3.1. The Goods are described in the Supplier's catalogue as may be modified by any applicable Goods Specification, if any.

3.2. To the extent that the Goods are to be manufactured in accordance with a Goods Specification supplied by the Customer, the Customer shall indemnify the Supplier against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other reasonable professional costs and expenses) suffered or incurred by the Supplier in connection with any claim made against the Supplier for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with the Supplier's use of the Goods Specification. This clause 3.2 shall survive termination of the Contract.

3.3. The Supplier reserves the right to amend

the specification of the Goods if required by any applicable statutory or regulatory requirements.

3.4. The Customer hereby undertakes, in connection with any re-sale of the Goods, that it shall bring to the attention of any of its customers to whom the Customer sells the Goods all instructions and/or recommendations for use which are packed and/or appear on the Goods, or which have previously been notified by the Supplier to the Customer.

## 4. Delivery of Goods

4.1. The Supplier shall ensure that:

4.1.1. each delivery of the Goods is accompanied by a delivery note which shows the date of the Order, all relevant Customer and Supplier reference numbers, the type and quantity of the Goods (including the code number of the Goods, where applicable), special storage instructions (if any) and, if the Order is being delivered by instalments, the outstanding balance of Goods remaining to be delivered; and

4.1.2. if the Supplier requires the Customer to return any packaging material to the Supplier, that fact is clearly stated on the delivery note. The Customer shall make any such packaging materials available for collection at such times as the Supplier shall reasonably request. Returns of packaging materials shall be at the Supplier's expense.

4.2. Unless otherwise agreed in writing, the Customer shall collect the Goods from the Supplier's premises after the Supplier has notified the Customer that the Goods are ready for collection; or, if delivery is to be made by the Supplier to a designated delivery address at the Customer's cost, by the Supplier delivering the Goods to such address (the "Delivery Location").

4.3. Delivery of the Goods shall be completed on the Goods' arrival at the Delivery Location.

4.4. Any dates quoted for delivery of the Goods are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any delay in delivery of the Goods that is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.

4.5. If the Supplier fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event the Customer's failure to provide the Supplier with adequate delivery instructions for the Goods or any relevant instruction related to the supply of the Goods.

4.6. If the Customer fails to accept or take delivery of the Goods within three (3) Business Days of the Supplier notifying the Customer that the Goods are ready or the Supplier delivering the Goods in accordance with clause 4.2, then except where such failure or delay is caused by a Force Majeure Event or by the Supplier's failure to comply with its obligations under the Contract in respect of the Goods:

4.6.1. in the event the Customer is collecting the Goods, delivery of the Goods shall be deemed to have been completed at 9:00am on the third Business Day following the day on which the

Supplier notified the Customer that the Goods were ready;

4.6.2. in the event the Supplier is delivering the Goods and the Customer fails to take delivery of the Goods, the Goods shall be deemed to have been delivered at 5:00p.m. on the Business Day the Supplier sought to deliver the Goods; and

4.6.3. the Supplier shall store the Goods until delivery takes place, and charge the Customer for all related costs and expenses (including insurance).

4.7. If seven (7) Business Days after (i) the Supplier notified the Customer that the Goods were ready for delivery, or (ii) the Supplier delivers the Goods (in accordance with clause 4.6.2), the Customer has not accepted or taken delivery of them, the Supplier may resell or otherwise dispose of part or all of the Goods and, after deducting reasonable storage and selling costs, account to the Customer for any excess over the price of the Goods or charge the Customer for any shortfall below the price of the Goods.

4.8. The Customer shall not be entitled to reject the Goods if the Supplier delivers up to and including 5 percent more or less than the quantity of Goods ordered.

4.9. The Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

## 5. Quality of Goods

5.1. Where the Supplier is not the manufacturer of the Goods, the Supplier shall endeavour (but shall not be obliged) to transfer to the Customer the benefit of any warranty or guarantee given to the Supplier, if any.

5.2. Where the Supplier is the manufacturer of the Goods, the Supplier warrants that the Goods shall:

5.2.1. upon delivery conform in all material respects with their description and any applicable Goods Specification;

5.2.2. be free from material defects in design, material and workmanship for the specified shelf life of the Goods;

5.3. Subject to clause

5.4, if: 5.3.1. the Customer gives notice in writing within five (5) Business Days of discovery that some or all of the Goods do not comply with the warranty set out in clause 5.1; 5.3.2. the Supplier is given a reasonable opportunity of examining such Goods; and 5.3.3. the Customer (if asked to do so by the Supplier) returns such Goods to the Supplier's place of business at the Supplier's cost, the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full. 5.4. The Supplier shall not be liable for the Goods' failure to comply with the warranty in clause 5.2 if:

5.4.1. the Customer makes any further use of such Goods after giving a notice in accordance with clause 5.3;

5.4.2. the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, installation, commissioning, use or maintenance of the Goods or (if there are none) good trade practice;

5.4.3. the defect arises as a result of the Supplier following any drawing, design or Goods Specification supplied by the Customer;

5.4.4. the Customer alters or repairs such Goods without the written consent of the Supplier;

5.4.5. the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal working conditions;

5.4.6. the Goods differ from their description or, where applicable, the Goods Specification as a result of changes made to ensure they comply with applicable statutory or regulatory standards.

5.5. Except as provided in this clause 5, the Supplier shall have no liability to the Customer in respect of the Goods' failure to comply with the warranty set out in clause 5.2. 5.6. The terms of these Conditions shall apply to any repaired or replacement Goods supplied by the Supplier under clause 5.3.

## 6. Title and Risk

6.1. The risk in the Goods shall pass to the Customer on completion of delivery.

6.2. Title to the Goods shall not pass to the Customer until the Supplier has received payment in full (in cash or cleared funds) for:

6.2.1. the Goods; and 6.2.2. any other goods that the Supplier has supplied to the Customer in respect of which payment has become due.

6.3. In the event that the Goods being sold by the Supplier are Controlled Drugs, it is acknowledged that the Supplier shall only supply and deliver such Controlled Drug to a Customer whom it is satisfied holds an appropriate controlled drug licence issued by the Home Office and that, notwithstanding such Controlled Drugs may be invoiced to a third party (as agent for and on behalf of the Customer), title in Controlled Drugs sold by the Supplier shall only pass to the Customer holding the relevant controlled drug licence and to whom the Controlled Drugs are delivered.

6.4. Until title to the Goods has passed to the Customer, the Customer shall:

6.4.1. hold the Goods on a fiduciary basis as the Supplier's bailee;

6.4.2. store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;

6.4.3. not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;

6.4.4. maintain the Goods in satisfactory condition and keep them insured against all risks for their full price on the Supplier's behalf from the date of delivery;

6.4.5. notify the Supplier immediately if it becomes subject to any of the events listed in clause 13.1.2 to clause 13.1.9 occurs; and

6.4.6. give the Supplier such information relating to the Goods as the Supplier may require from time to time, but the Customer may resell or use the Goods in the ordinary course of its business.

6.5. If before title to the Goods passes to the Customer the Customer becomes subject to any of the events listed in clause 13.1.2 to clause 13.1.9, or the Supplier reasonably believes that any such event is about to happen and notifies the Customer accordingly, then, provided the Goods have not been resold, or irrevocably incorporated into another product, and without limiting any other right or remedy the Supplier may have, the Supplier may at any time require the Customer to deliver up the Goods and, if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

## 7. Supply of Services

7.1. The Supplier shall provide the Services to

the Customer in accordance with the Service Specification in all material respects.

7.2. The Supplier shall use all reasonable endeavours to meet any performance dates for the Services (if any), but any such dates shall be estimates only and time shall not be of the essence for the performance of the Services.

7.3. The Supplier shall have the right to make any changes to the Services which are necessary to comply with any applicable law or safety requirement, or which do not materially affect the nature or quality of the Services, and the Supplier shall notify the Customer in any such event.

7.4. The Supplier warrants to the Customer that the Services will be provided using reasonable care and skill.

## 8. Supply of Education

8.1 The content provided in educational forums (including but not limited to symposiums, webinars and general presentations) is for general information only and is not intended to amount to advice that should be relied upon when considering treatment of an individual patient or in your approach to practice generally.

8.2 Although we, PCCA Ltd, take reasonable efforts to ensure that the information provided is up to date, we make no representations, warranties or guarantees, whether express or implied, that the information given is complete or up to date or will be suitable for and meet the health or medical requirements of your patients.

8.3 Information given in our education/ presentations is sometimes delivered by third parties and we are not responsible for the information given by these third parties.

8.4 The information given does not constitute medical advice in relation to an individual patient or case and we do not provide medical or diagnostic services.

8.5 As a medical or health professional, we expect you to treat the information as general information and take usual steps to consider your patients individually and treat them in line with current standards.

8.6 We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.

8.7 We exclude all implied conditions, warranties, representations or other terms that may apply to the information provided.

8.8 We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

- the information provided, including face to face presentations or via the our website (including inability to use the website) ; or
- use of or reliance on any information given or displayed on our website. In particular, we will not be liable for:
  - loss of profits, sales, business, or revenue;
  - business interruption;
  - loss of anticipated savings;
  - loss of business opportunity, goodwill or reputation; or
  - any indirect or consequential loss or damage.]

## 9. Customer's Obligations

9.1. The Customer shall:

9.1.1. ensure that the terms of the Order and (if submitted by the Customer) the Goods and/or Service Specification are complete and accurate;

9.1.2. co-operate with the Supplier in all matters relating to the Services;

9.1.3. where applicable, provide the Supplier, its employees, agents, consultants and subcontractors, with access to the Customer's premises, office accommodation and other facilities as reasonably required by the Supplier to provide the Services;

9.1.4. provide the Supplier with such information and materials as the Supplier may reasonably require to supply the Services, and ensure that such information is accurate in all material respects;

9.1.5. where applicable, obtain and maintain all necessary licences, permissions and consents which may be required for the Services before the date on which the Services are to start.

9.1.6. ensure that the Order for Goods and Services is to fulfil a special clinical need that cannot be met by a licensed medicinal product;

9.1.7. dispense in accordance with a prescription for an individual named patient under the prescriber's direct responsibility.

9.1.8. inform the Supplier of any changes to its Regulatory Status (including any changes to the terms of its licenses, registration, registered address).

9.2. If the Supplier's performance of any of its obligations in respect of the Services is prevented or delayed by any act or omission by the Customer or failure by the Customer to perform any relevant obligation (a "Customer Default"):

9.2.1. the Supplier shall without limiting its other rights or remedies have the right to suspend performance of the Services until the Customer remedies the Customer Default, and to rely on the Customer Default to relieve it from the performance of any of its obligations to the extent the Customer Default prevents or delays the Supplier's performance of any of its obligations;

9.2.2. the Supplier shall not be liable for any costs or losses sustained or incurred by the Customer arising directly or indirectly from the Supplier's failure or delay to perform any of its obligations as set out in this clause 8.2; and

9.2.3. the Customer shall reimburse the Supplier on written demand for any costs or losses sustained or incurred by the Supplier arising directly or indirectly from the Customer Default.

## 10. Charges and Payment

10.1. The price for the Goods:

10.1.1. shall be the price set out in the Order, or if no price is quoted, the price as may be notified from time to time by the Supplier; and

10.1.2. unless otherwise agreed in writing, shall be exclusive of all costs and charges of packaging, insurance, transport of the Goods (Ex-Works, Incoterms, 2010) which shall be paid by the Customer when it pays for the Goods.

10.2. The charges for the Services shall be as set out in the Order, or if no price is quoted, the Supplier's standard service fee rates notified to the Customer from time to time.

10.3. The Supplier reserves the right to:

10.3.1. increase the price of the Goods, by giving notice to the Customer at any time before delivery, to reflect any increase in the cost of the

Goods to the Supplier that is due to:

10.3.1.1. any factor beyond the control of the Supplier (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs);

10.3.1.2. any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Goods Specification; or

10.3.1.3. any delay caused by any instructions of the Customer in respect of the Goods or failure of the Customer to give the Supplier adequate or accurate information or instructions in respect of the Goods.

10.4. Unless otherwise specified by the Supplier, the Supplier shall invoice the Customer on or at any time after completion of delivery of the Goods and/or Services (including partial delivery).

10.5. The Customer shall pay each invoice submitted by the Supplier:

10.5.1. within 30 days from end of month in which invoice is issued; and

10.5.2. in full and in cleared funds to a bank account nominated in writing by the Supplier, and time for payment shall be of the essence of the Contract.

10.6. All amounts payable by the Customer under the Contract are exclusive of amounts in respect of value added tax chargeable from time to time (VAT). Where any taxable supply for VAT purposes is made under the Contract by the Supplier to the Customer, the Customer shall, on receipt of a valid VAT invoice from the Supplier, pay to the Supplier such additional amounts in respect of VAT as are chargeable on the supply of the Services or Goods at the same time as payment is due for the supply of the Services or Goods.

10.7. Without limiting any other right or remedy of the Supplier, if the Customer fails to make any payment due to the Supplier under the Contract by the due date for payment (the "Due Date"), the Supplier shall have the right to charge interest on the overdue amount at the rate of 2% per cent per annum above the then current National Westminster Bank's base rate accruing on a daily basis from the Due Date until the date of actual payment of the overdue amount, whether before or after judgment, and compounding quarterly.

10.8. The Customer shall pay all amounts due under the Contract in full without any deduction or withholding except as required by law and the Customer shall not be entitled to assert any credit, set-off or counterclaim against the Supplier in order to justify withholding payment of any such amount in whole or in part. The Supplier may, without limiting its other rights or remedies, set off any amount owing to it by the Customer against any amount payable by the Supplier to the Customer.

## 11. Intellectual Property Rights

11.1. All Intellectual Property Rights in or arising out of or in connection with the Services shall be owned by the Supplier.

11.2. The Customer acknowledges that, in respect of any third party Intellectual Property Rights in the Services, the Customer's use of any such Intellectual Property Rights is conditional on the Supplier obtaining a written licence from the relevant licensor on such terms as will entitle the Supplier to license such rights to the Customer.

## 12. Confidentiality

A party (a "Receiving Party") shall keep in strict

confidence all technical or commercial know-how, specifications, inventions, processes or initiatives which are of a confidential nature and have been disclosed to the Receiving Party by the other party (a "Disclosing Party"), its employees, agents or subcontractors, and any other confidential information concerning the Disclosing Party's business or its products or its services which the Receiving Party may obtain. The Receiving Party shall restrict disclosure of such confidential information to such of its employees, agents or subcontractors as need to know it for the purpose of discharging the Receiving Party's obligations under the Contract, and shall ensure that such employees, agents or subcontractors are subject to obligations of confidentiality corresponding to those which bind the Receiving Party. This clause 11 shall survive termination of the Contract.

## 13. Limitation of Liability

THE CUSTOMER'S ATTENTION IS PARTICULARLY DRAWN TO THIS CLAUSE

13.1. Nothing in these Conditions shall limit or exclude the Supplier's liability for:

13.1.1. death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors;

13.1.2. fraud or fraudulent misrepresentation;

13.1.3. breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982 (title and quiet possession); or

13.1.4. breach of the terms implied by section 12 of the Sale of Goods Act 1979 (title and quiet possession).

13.2. Subject to clause 12.1:

13.2.1. the Supplier shall under no circumstances whatever be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, loss of goodwill, loss of business, loss of data or any indirect or consequential loss arising under or in connection with the Contract; and

13.2.2. the Supplier's total liability to the Customer in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the total invoiced price of the Goods and/or Services paid by the Customer pursuant to the relevant Contract.

13.3. Except as set out in these Conditions, all warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the Contract.

13.4. This clause 12 shall survive termination of the Contract.

## 14. Termination

14.1. Without limiting its other rights or remedies, each party may terminate the Contract with immediate effect by giving written notice to the other party if:

14.1.1. the other party commits a material breach of its obligations under this Contract and (if such breach is remediable) fails to remedy that breach within 30 days after receipt of notice in writing of the breach;

14.1.2. the other party suspends, or threatens to suspend, payment of its debts or is unable to pay its debts as they fall due or admits inability to pay its debts or (being a company) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 or (being an individual) is deemed either unable to pay its debts or as having no reasonable prospect of so doing, in either case, within the meaning of

section 268 of the Insolvency Act 1986 or (being a partnership) has any partner to whom any of the foregoing apply;

14.1.3. the other party commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise or arrangement with its creditors other than (where a company) for the sole purpose of a scheme for a solvent amalgamation of that other party with one or more other companies or the solvent reconstruction of that other party;

14.1.4. a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the other party (being a company) other than for the sole purpose of a scheme for a solvent amalgamation of the other party with one or more other companies or the solvent reconstruction of that other party;

14.1.5. the other party (being an individual) is the subject of a bankruptcy petition or order;

14.1.6. a creditor or encumbrancer of the other party attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of its assets and such attachment or process is not discharged within 14 days;

14.1.7. an application is made to court, or an order is made, for the appointment of an administrator or if a notice of intention to appoint an administrator is given or if an administrator is appointed over the other party (being a company);

14.1.8. a floating charge holder over the assets of the other party (being a company) has become entitled to appoint or has appointed an administrative receiver;

14.1.9. a person becomes entitled to appoint a receiver over the assets of the other party or a receiver is appointed over the assets of the other party;

14.1.10. any event occurs, or proceeding is taken, with respect to the other party in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in clause 14.1.2 to clause 14.1.9 (inclusive);

14.1.11. the other party suspends, threatens to suspend, ceases or threatens to cease to carry on, all or substantially the whole of its business; or

14.1.12. the other party (being an individual) dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his own affairs or becomes a patient under any mental health legislation.

14.2. Without limiting its other rights or remedies, the Supplier may terminate the Contract:

14.2.1. by giving the Customer one month's written notice;

14.2.2. with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under this Contract on the due date for payment.

14.3. Without limiting its other rights or remedies, the Supplier shall have the right to suspend the supply of Services or all further deliveries of Goods under the Contract or any other contract between the Customer and the Supplier if:

14.3.1. the Customer fails to make pay any amount due under this Contract on the due date for payment; or

14.3.2. the Customer becomes subject to any of the events listed in clause 13.1.2 to clause 13.1.9, or the Supplier reasonably believes that the Customer is about to become subject to any of them.

#### 15. Consequences on Termination

15.1. On termination of the Contract for any reason:

15.1.1. the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest and, in respect of Services supplied but for which no invoice has yet been submitted, the Supplier shall submit an invoice, which shall be payable by the Customer immediately on receipt;

15.1.2. the Customer shall return any Deliverables which have not been fully paid for. If the Customer fails to do so, then the Supplier may enter the Customer's premises and take possession of them. Until they have been returned, the Customer shall be solely responsible for their safe keeping and will not use them for any purpose not connected with this Contract;

15.1.3. the accrued rights and remedies of the parties as at termination shall not be affected, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry; and

15.1.4. clauses which expressly or by implication have effect after termination shall continue in full force and effect

#### 16. General

16.1. Force majeure :

16.1.1. For the purposes of this Contract, a "Force Majeure Event" means an event beyond the reasonable control of the Supplier including but not limited to strikes, lock-outs or other industrial disputes (whether involving the workforce of the party or any other party), failure of a utility service or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm or default of suppliers or subcontractors.

16.1.2. The Supplier shall not be liable to the Customer as a result of any delay or failure to perform its obligations under this Contract as a result of a Force Majeure Event.

16.1.3. If the Force Majeure Event prevents the Supplier from providing any of the Services and/or Goods for more than six (6) weeks, the Supplier shall, without limiting its other rights or remedies, have the right to terminate this Contract immediately by giving written notice to the Customer.

16.2. Assignment and subcontracting:

16.2.1. The Supplier may at any time assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights under the Contract and may subcontract or delegate in any manner any or all of its obligations under the Contract to any third party.

16.2.2. The Customer shall not, without the prior written consent of the Supplier, assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract.

16.3. Notices:

16.3.1. Any notice or other communication required to be given to a party under or in connection with this Contract shall be in writing and shall be delivered to the other party personally or sent by prepaid first-class post,

recorded delivery or by commercial courier, at its registered office (if a company) or (in any other case) its principal place of business, or sent by fax to the other party's main fax number.

16.3.2. Any notice or other communication shall be deemed to have been duly received if delivered personally, when left at such addressor, if sent by prepaid first-class post or recorded delivery, at 9:00am on the second Business Day after posting, or if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed, or if sent by fax, on the next Business Day after transmission.

16.3.3. This clause 15.3 shall not apply to the service of any proceedings or other documents in any legal action. For the purposes of this clause, "writing" shall not include e-mails and for the avoidance of doubt notice given under this Contract shall not be validly served if sent by e-mail.

16.4. Waiver and cumulative remedies:

16.4.1. A waiver of any right under the Contract is only effective if it is in writing and shall not be deemed to be a waiver of any subsequent breach or default. No failure or delay by a party in exercising any right or remedy under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor preclude or restrict its further exercise. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.

16.4.2. Unless specifically provided otherwise, rights arising under the Contract are cumulative and to not exclude rights provided by law.

16.5. Severance:

16.5.1. If a court or any other competent authority finds that any provision of the Contract (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed deleted, and the validity and enforceability of the other provisions of the Contract shall not be affected.

16.5.2. If any invalid, unenforceable or illegal provision of the Contract would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

16.6. No partnership: Nothing in the Contract is intended to, or shall be deemed to, constitute a partnership or joint venture of any kind between any of the parties, nor constitute any party the agent of another party for any purpose. No party shall have authority to act as agent for, or to bind, the other party in any way.

16.7. Third parties: A person who is not a party to the Contract shall not have any rights under or in connection with it.

16.8. Variation: Except as set out in these Conditions, any variation, including the introduction of any additional terms and conditions, to the Contract shall only be binding when agreed in writing and signed by the Supplier.

16.9. Governing law and jurisdiction: This Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with, English law, and the parties irrevocably submit to the exclusive jurisdiction of the courts of England and Wales. The provisions of the United Nations Convention on Contracts for the International Sale of Goods shall not apply to any contract made hereunder.